



**Yee Hong Community
Wellness Foundation**

頤康基金會

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Character can change the world for the better

Markham, ON – The Yee Hong Ho Lai Oi Wan Centre in Markham was named the Organization of Character Award recipient by the Character Community Foundation of York Region. The award was presented at a special ceremony held at the Richmond Hill Centre for the Performing Arts.

“We are humbled and delighted to receive this prestigious honour,” says Amy Go, the centre’s Executive Director. “We never expect to be recognized for simply doing our job – to provide care that enables seniors to live their golden years in the healthiest, most independent and dignified way.”

The Character Community Foundation of York Region promotes positive character development through a set of attributes – compassion, courage, fairness, honesty, inclusiveness, initiative, integrity, optimism, perseverance, respect and responsibility. Each year the Foundation recognizes individuals, local businesses and organizations that best exemplify these attributes. This year the Foundation received close to 200 award nominations.

According to Eric Tappenden, President of Chapel Ridge Funeral Home & Cremation Centre and a member of the Character Community Council, the recognition for Yee Hong is long overdue. “I can still recall during the expansion of Markhaven Home for Seniors, where I served on the board, Yee Hong graciously welcomed our seniors into their facility with open arms. Their compassionate care is truly second to none and some of our seniors wanted to stay at Yee Hong after our construction had ended,” explains Mr. Tappenden, who nominated Yee Hong for the award.

Last October Yee Hong received a 3-year accreditation from Accreditation Canada, the fifth consecutive time that Yee Hong has accomplished such feat. In fact, of the 198 standards relevant to its operation, Yee Hong met every single one without any requirement for follow up. As part of the surveyors’ final report, it was noted that “the core values of Yee Hong are a living document that guides processes and decision making.”

“Yee Hong and the Character Community Foundation share many of the same values,” says Florence Wong, CEO of Yee Hong Centre, “ultimately, it is the staff who embrace the core values in their daily work that made Yee Hong the outstanding care provider that it is. I’m very proud of Amy and her team for their accomplishment.”





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About Yee Hong

Yee Hong is a caring community where seniors enjoy a continuum of culturally and linguistically appropriate care. With a client-centred and personalized approach, Yee Hong is currently serving 15,000 seniors and their families across the GTA. Currently the waiting list for our 805 long-term care beds has surpassed 2,400, the longest in Ontario. While the care needs of our residents are 9% higher, key quality indicators such as skin breakdown and mortality rates are far below industry averages. In order to sustain our level of care delivery and many community based programs, Yee Hong Community Wellness Foundation needs to raise \$2.5 million each year.

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